

MINUTES OF THE MEETING OF THE TECHNICAL & FINANCIAL EVALUATION COMMITTEE FOR HIRING OF A CALL CENTRE AGENCY (ALUMNI SUPPORT HELPLINE) TO SUPPORT ALL THE PLACED CANDIDATES TRAINED UNDER DDU-GKY (DEEN DAYAL UPADHYAYA GRAMEEN KAUSHLYA YOJNA) FOR ASSAM STATE RURAL LIVELIHOODS MISSION (ASRLM).

NO: ASRLM/DDU-GKY/1826/2019-20/Part-I/174

Dated: - 09 -06-2021

MEMBERS PRESENT:

- a) Krishna Barua, ACS, State Mission Director, ASRLMS.
- b) Navaneet Saikia, AFS, Chief Finance Controller, ASRLMS
- c) Amrit Borah, Chief Operating Officer, Skills
- d) Joy Das, State Project Manager -Mobilisation, Counselling, Job Fairs & Alumni Support, Skills
- e) Sibani Barthakur, Project Manager-Finance & Accounts, Skills
- f) Jitendra Sarmah, Project Manager-Finance & Procurement, Skills

The Meeting of the Technical and Financial Evaluation Committee was held on 3rd June, 2021 in the Office Chamber of State Mission Director, ASRLMS under the Chairmanship of State Mission Director to review and examine the Expression of Interest (EOI) Proposal received for hiring of an Agency for providing call centre agency services(alumni support helpline) to support all the placed candidates trained under DDU-GKY (Deen Dayal Upadhyaya Grameen Kaushlya Yojna) for Assam State Rural Livelihoods Mission (ASRLM). The Expression of Interest (EOI) for hiring Call Centre Agency was published on 21st January, 2021 in the newspapers "The Assam Tribune" & "The Times of India(New Delhi Edition)" & "The Hindustan Times(New Delhi Edition)" for wide publicity of advertisement. The EOI along with the Terms of Reference was uploaded in the official website of ASRLM i.e www.asrlms.assam.gov.in The last date of submission of EOI was on 18th February, 2021 till 3:00 PM.

The Technical and Financial Evaluation Committee apprised that, in response to the advertisement, Twelve Bidders viz. :- I) Cyfuture India Pvt. Ltd, Address: Plot No-197-198, Noida Special Economic Zone (NSEZ) Noida Phase II, Noida Dadri Road, Noida-201305, II) Radiant Infonet Pvt. Ltd, Address: 901, Madam Bhikaji Cama Bhawan, Bhikaji Cama Place New Delhi-110066 III) Trendz Information Technology Pvt. Ltd, Address: 113, P.B. Choudhury Mansion, 2nd Floor, above HDFC bank, B.K Kakati Road, Ulubari, Dist- Kamrup (M), Pin-781007 IV) Gratia Technology Pvt. Ltd, Address: Ashirbad Buliding, Ground Floor, Arundoi Path, Christian Basti, Guwahati-781005 V) M/S Astecs Communication Pvt. Address: Accord Road, K.R. Colony, Krishna Reddy Layout, Amarjyoti Layout, Domlur, Bengaluru, Karnataka-560070 VI) Talento Consulting Pvt. Ltd, Address: 602, Madam Bhikaji Kama Bhawan, Bhikaji Cama Place, New Delhi-110066, VII) IFFCO Kisan Sanchar Ltd, Address: C-1, IFFCO Sadan, Saket Place, District Centre, New Delhi, Delhi-110017, VIII) Nirmaan Organisation, Address: 1-60/30/12, 1st Floor, NDR Estates, Anjaiah Nagar, Gachibowli, Hyderabad, Telengana-500032, IX) Amrya Social Venture Private Limited Address: C-21, First Floor, Shivaji Park, Punjabi Bagh, New Delhi-110026, X) Neicom Impressions, Address: R.G. Baruah Road, Sundarpur, Guwahati, Assam-781005 XI) AISECT Headquarters, Address: Scope Campus, NH-12, Near Misrod, Hoshangabad Road, Bhopal-462047, XII) Alankit Limited, Address: Alankit House, 4E/2, Jhandewalan Extension, New Delhi-110055 have submitted EOI Proposals till last date of submission.


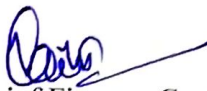

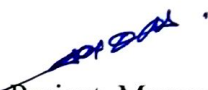
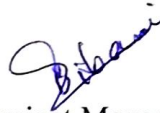
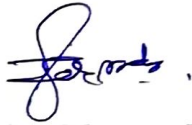
- The Agency must be incorporated & registered in India, under the Indian Companies Act /Societies Registration Act/Trust Act/any other Act in India and should be in operations in India for minimum of 5 years.
- The Agency should have minimum average annual turnover of INR 95 Lakhs or above during the last three financial years (2016-17, 2017-18, 2018-19). (Copies of Audit Reports to be furnished)
- The Agency must have at least Two (2) prior project experiences / assignment in Call centre operations/Placement related to Skill Development under Central/State Govt/PSUs/Multilateral Bodies/Reputed Private companies during the last 3 years. (Copies of Work Order & Completion Certificate to be furnished).
- The Agency should have valid PAN and GST registration number.
- The Agency must have available Operational resource persons & Technical resource persons with expertise and experience as per Terms of Reference.
- The bidder should not have been blacklisted by any Central / State Government (Central/State Government and Public Sector) or under a declaration of ineligibility for corrupt or fraudulent practices.

After detailed scrutiny of EOI Proposals received from Twelve(12) Bidders, it was found that Six(6) Bidders viz. I)Cyfuture India Pvt. Ltd,Address:Plot No-197-198,Noida Special Economic Zone(NSEZ)Noida Phase II,Noida Dadri Road,Noida-201305, II)RadiantInfonet Pvt. LtdAddress: 901,Madam Bhikaji Cama Bhawan,Bhikaji Cama PlaceNew Delhi-110066 III) Trendz Information Technology Pvt. Ltd.Address: 113, P.B. Choudhury Mansion,2nd Floor,above HDFC bank,B.K Kakati Road,Ulubari,Dist-Kamrup(M),Pin-781007 IV) M/S Asttecs Communication Pvt. Address: Accord Road,K.R.Colony,Krishna Reddy Layout,Amarjyoti Layout,Domlur,Bengaluru ,Karnataka-560070 V) Talento Consulting Pvt. Ltd,Address: 602,Madam Bhikaji Kama Bhawan,Bhikaji Cama Place,New Delhi-110066 VI)Nirmaan OrganisationAddress;1-60/30/12,1st Floor,NDR Estates,Anjaiah Nagar,Gachibowli,Hyderabad,Telangana-500032,qualified as per the pre-qualifying criteria mentioned in the EOI proposal. The above six parties fulfilled all norms & submitted all documents as per the EOI shortlisting criteria. The parties who disqualified in the said process are mentioned below with reasons-

SL NO	NAME OF THE PARTY	REASON FOR DISQUALIFICATION
1	Gratia Technology Pvt. Ltd.Address: Ashirbad Buliding,Ground Floor,Arundoi Path,Christian Basti,Guwahati-781005	Average Turnover was found below the amount mentioned in the TOR
2	IFFCO Kisan Sanchar Ltd,Address:C-1,IFFCO Sadan,Saket Place,District Centre, New Delhi,Delhi-110017	Detailed manpower requirement not submitted.Undertaking for Non Blacklisting submitted but not signed
3	Amrya Social Venture Private Limited Address: C-21,First Floor,Shivaji Park,Punjabi Bagh,New Delhi-110026	Experience as a firm not submitted
4	Neicom Impressions,Address: R.G. Baruah Road,Sundarpur,Guwahati,Assam-781005	Experience as a firm not submitted
5	AISECT Headquarters,Address: Scope Campus,NH-12,Near Misrod,Hoshangabad Road,Bhopal-462047	Detailed manpower requirement not submitted
6	AlankitLimitedAddress:Alankit House,4E/2,Jhandewalan Extension,New Delhi-110055	Manpower requirement submitted but details are not provided

As per GOI procurement guidelines, at least three parties must qualify in the REOI process to proceed to the second .i.e .RFP stage. Since, six prospective bidders have qualified in the EOI stage, RFP may be issued to the said six parties. The EOI Evaluation Scoresheet has been prepared and placed in **Annexure I**.

The Meeting ended with vote of thanks from the chair.

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a) Krishna Barua, ACS, State Mission Director, ASRLMS.
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b) Navaneet Saikia, AFS, Chief Finance Controller, ASRLMS
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c) Amrit Borah, Chief Operating Officer, Skills
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d) Joy Das, State Project Manager -Mobilisation, Counselling, Job Fairs & Alumni Support, Skills
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e) Sibani Barthakur, Project Manager-Finance &Accounts,Skills
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f) Jitendra Sarmah, Project Manager-Finance &Procurement,Skills

EOI ScoreSheet for hiring of a call centre agency(Alumni Support Helpline) to support all the placed candidates trained under DDU-GKY for ASRLMS

ANNEXURE-I

Sl No	Agency	Registration	Turnover	Experience as a Firm	PAN & GST registration certificate	Manpower requirement as per TOR.	Undertaking	Remarks
1	Cyfuture India Pvt.Ltd. Address:Plot No-197-198,Noida Special Economic Zone(SSEZ) Noida Phase II,Noida District Road,Noida-201305	Submitted.	Submitted.	Submitted.	Submitted	Submitted	Submitted.	Qualified
2	Radiantinfone Pvt. Ltd Address: 901, Madam Birkaji Cama Bhawan,Birkaji Cama Place New Delhi-110066	Submitted.	Submitted	Submitted	Submitted	Submitted	Submitted.	Qualified
3	Trendz Information Technology Pvt. Ltd. Address: 113, P.B. Chowdhury Mansion,2nd Floor,above HDFC bank,B.K Kalkaji Road,UlhasPark,Dist-Kamraj(04),Pin-781007	Submitted	Submitted.	Submitted.	Submitted	Submitted.	Submitted.	Qualified
4	Granta Technology Pvt. Ltd. Address: Ashirbad Building,Ground Floor,Arundel Park,Christian Basil,Cowabhai-781005	Submitted.	Submitted but Av. turnover is found below the amount as per EOI & TOR.	Submitted.	Submitted	Submitted.	Submitted	Not Qualified
5	M/S Asteca Communication Pvt. Ltd Address: Accord Road,K.R.Colony,Krishna Reddy Layout,Amrityoti Layout,Dombivli-Bengaluru Karnataka-560070	Submitted.	Submitted.	Submitted.	Submitted.	Submitted.	Submitted.	Qualified
6	Talent Consulting Pvt. Ltd Address: 602, Madam Birkaji Cama Bhawan, Birkaji Cama Place, New Delhi-110066	Submitted.	Submitted.	Submitted.	Submitted.	Submitted	Submitted	Qualified
7	IFFCO Kisan Sanchar Ltd Address: C-1,IFFCO Sadana,Saket Place,District Centre, New Delhi,Delhi-110017	Submitted	Submitted	Submitted	Submitted	Not submitted	Submitted but not signed	Not Qualified

8	Nirman Organisation Address: 1-60/30/12, 1st Floor, NDR Estates, Aiyajahi Nagar, Cachibonli, Hyderabad, Telengana-500032	Submitted	Submitted	Submitted	Submitted	Submitted	Submitted	Qualified
9	Amrta Social Venture Private Limited Address: C-21, First Floor, Shivraj Park, Punjabi Bagh, New Delhi-110026	Submitted	Submitted	Not Submitted	Submitted	Submitted	Submitted	Not Qualified
10	Nedcom Impressions Address: R.C. Baruah Road, Sundarapur Carmali, Assam-781005	Submitted	Submitted but Av: turnover is found below as per EOI & TOR.	Not Submitted	Submitted	Submitted	Submitted	Not Qualified
11	AISECT Headquarters Address: Scope Campus, NH-12, Near Mistrol, Hoshangabad Road, Bhopal-462047	Submitted	Submitted	Submitted	Submitted	Not submitted	Submitted	Not Qualified
12	Ambit Limited Address: Ambit House-4E/2 Jhandewalan Extension New Delhi-110055	Submitted	Submitted	Submitted	Submitted	Submitted but details are not provided	Submitted	Not Qualified

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PM (FDP), SKILL

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PNP (F&A)
SKILL.

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RPM - SKILL

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[Signature]
Chief Financial Controller
Assam State Rural
Livelihoods Mission Society

[Signature]
State Mission Director
Assam State Rural
Livelihoods Mission Society